

On-line medical assistance

>> A similar level of added value integration is included in the second new content delivery service available via AmosConnect. A brand-new option for the maritime world, the Medical Assistance Package is being offered in partnership with GMA (Global Medical Logistical Assistance). Although GMA was formally established in 2000, the organisation has been actively

supplying medical assistance from the Belgian port of Antwerp since 1985. patient's temperature and full details of the injury/illness. Typically, a digital camera can also be used to photograph an injury, and other attachments are possible such as recordings, documents or a complete medical file.

The software creates a file for this data, which will then be transmitted via AmosConnect to a team of experienced maritime physicians. On call 24/7 to give medical advice to ships throughout the world, GMA's doctors will then respond via AmosConnect, formulating a tentative diagnosis and assisting in the planning of treatment. Messages are automatically incorporated in the Electronic Medical Record of the patient.

This easy-to-use solution has numerous advantages over classic radio medical advice:

- World-wide access;
- Fewer errors caused by verbal misunderstanding and language difficulties;
- Time savings as the relevant questions are asked at the beginning.
- Cost savings: no diversion to a different port or calling an air ambulance;
- GMA also sends out medical alerts such as warnings of diseases in ports or changes to vaccination requirements.

On the horizon

The Medical Assistance Package and Digitrace demonstrate the huge potential for Content Delivery via AmosConnect. And these new services are merely the tip of the iceberg. Xantic expects to offer various new forms of content to the maritime industry in the near future... watch this space for more details.

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The Medical Assistance Package provides effective care for seafarers in non life-threatening cases via an integrated package of hardware and software. However well a ship and its crew are organised, the risk of sudden illness or injury is always present. Prior to installing GMA, captains will phone for help if a medical incident occurs on board a vessel. Not only can this be a lengthy procedure, with several follow-up calls, there is also a large scope for miscommunications. GMA's package contains certain details of every crew member. When an incident occurs, the captain is walked through an on-screen program which asks relevant questions such as blood pressure, the

